Tender for

OPERATION AND COMPREHENSIVE ANNUAL MAINTENANCE OF CARRIER MAKE SCREW CHILLER PLANT ALONG WITH ITS ASSOCIATED LOW SIDE EQUIPMENT
AT PRITHVI BHAVAN, LODI ROAD, NEW DELHI

March, 2020
TENDER FOR OPERATION AND COMPREHENSIVE ANNUAL MAINTENANCE OF CARRIER MAKE SCREW CHILLER PLANT ALONG WITH ITS ASSOCIATED LOW SIDE EQUIPMENT AT PRITHVI BHAVAN, LODI ROAD, NEW DELHI

The Ministry of Earth Sciences invites E-tender from only authorized firms/agencies/contractors of M/s Carrier in the prescribed format for Operation and Comprehensive maintenance of Carrier make screw chiller along with its associated low side equipment at Prithvi Bhavan, Lodi Road, New Delhi

The bidders are required to visit Prithvi Bhavan to see the actual installations to assess the quantum of work involved before submitting the tender. Once the tender is submitted, it will be deemed that the bidder has seen and understood the complete work involved for each of the systems.

This is an E-Tender and the Technical & Financial Bids are to be submitted On-Line only on http://eprocure.gov.in/eprocure/app. The interested Tenders are to participate in E-tendering and such tenderer should have a Digital Signature for the purpose of participation in the E-Tender process. The “Instructions for online Bid Submission are given at Annexure I”. A Pro-forma for “Tender Acceptance Letter” is at Annexure II which is also to be filled in and submitted with the Technical Bid.

The tender document contains the following:

<table>
<thead>
<tr>
<th>Annexure</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>Instructions for Online Bid Submission</td>
</tr>
<tr>
<td>II</td>
<td>Form of Tender acceptance Letter</td>
</tr>
<tr>
<td>III</td>
<td>Annual Turnover</td>
</tr>
<tr>
<td>IV</td>
<td>Details of the completed works of similar nature</td>
</tr>
<tr>
<td>V</td>
<td>Details of the Latest Authorization from M/s Carrier</td>
</tr>
<tr>
<td>VI</td>
<td>Details of Personnel Capabilities</td>
</tr>
<tr>
<td>VII</td>
<td>Proforma for Performance Bank Guarantee</td>
</tr>
<tr>
<td>VIII</td>
<td>Price Bid</td>
</tr>
<tr>
<td>IX</td>
<td>Letter of Application</td>
</tr>
<tr>
<td>X</td>
<td>Bid Security Declaration Format</td>
</tr>
<tr>
<td>XI</td>
<td>Declaration of not blacklisted /not involved in any major litigation</td>
</tr>
<tr>
<td>XII</td>
<td>Check list for technical evaluation of the firm to be filled up by the bidder</td>
</tr>
</tbody>
</table>

Document Control Sheet

2. Name of Organization MINISTRY OF EARTH SCIENCES
3. Last date and time for downloading Tender document 24/03/2020 (15:00 Hrs)
4. Last Date and Time online submission of Bid & submission of EMD and tender fee in original (in drop box at this Ministry) 24/03/2020 (15:00 Hrs)
5. Date and Time of Opening of Technical Bid 25/03/2020 (15:30 Hrs)
6. Address for communication
   Director (General Admn.)
   MINISTRY OF EARTH SCIENCES
   PRITHVI BHAWAN
   New Delhi – 110013
   Tel. 011- 24669510
2. Pre-qualification Conditions: -

2.1 Pre-qualification will be based on meeting the following minimum criteria regarding the Applicant’s experience, personnel and financial position, as demonstrated by the Applicant’s responses in various forms attached along with the Letter of Application (Annexure – IX).

2.2 The Applicant must meet the following minimum criteria for pre-qualification:

(a) Average annual financial turnover for related works during the last three financial years, ending March 31st, 2019 should be Rs.13,50,000/-

(b) Experience of having successfully completed similar works during last 05 (five) years ending last day of month previous to the one in which applications are invited i.e. March, 2019 should be either of the following: -

(i) Three similar completed works costing not less than Rs. 18 lakhs

   or

(ii) Two similar completed works costing not less than Rs. 22.5 lakhs

   or

(iii) One similar completed work costing not less than Rs. 36 lakhs

(c) Definition of “Similar Works” i.e. The Firm/ Agency/ Contractor should be an authorized contractor of M/s Carrier only & have rendered their services for maintenance of similar works i.e. Operation and comprehensive/non-comprehensive maintenance of Carrier make screw chiller Plant along with its associated low side equipment, during last five years for any government sector (Central or State) or Public Sector Undertaking (PSU) satisfactorily. The copy of Latest Auth to this effect to be enclosed (Fill enclosed ANNEXURE - IV).

2.3 Copy of PAN/TIN No., Goods & Service Tax (GST) No., Income Tax Clearance Certificate to be furnished/enclosed.

2.4 Firm’s Registration Certificate, and Valid License of operating a HVAC Plant to be furnished/enclosed (Fill in ANNEXURE - V).

2.5 Personnel Capabilities: The Applicant must have suitably qualified personnel to execute the contract (Fill in ANNEXURE - VI).

2.6 The agency should not be blacklisted by any Department/Ministry of the Government of India or any PSU or any other organization (Annexure-XII on the firm letter head with seal & authorize sig.).
2.6 Minimum Manpower Requirement:

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Manpower</th>
<th>Total</th>
<th>Qualifications</th>
<th>Work Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>AC Operator</td>
<td>3</td>
<td>Diploma Holders in Refrigeration &amp; Air Conditioning or Electrical Engineering or possess certificate of competency for the work</td>
<td>At least five years experience of carrying out similar work</td>
</tr>
<tr>
<td>2</td>
<td>Helper</td>
<td>3</td>
<td>Matriculation</td>
<td>At least one-year experience of carrying out similar work</td>
</tr>
</tbody>
</table>

Operation Hour: 08:00 A.M. to 08 P.M.

The rates quoted shall be inclusive of cost towards deployment of above said manpower. The employees deployed shall have neat/clean/washed uniforms with visible identification badge.

Note: Scanned Documents in support of each of the above Eligibility Conditions should be enclosed with the Technical Bid

3. Tender Fees:

No tender fees is applicable to this tender. The tender can be downloaded from the Ministry website (www.moes.gov.in) or Central Public Procurement Portal (CPP Portal) (www.eprocure.gov.in).

4. Earnest Money Deposit (EMD) & Contract Performance Guarantee:

The tenderers are required to deposit Demand Draft of **Rs. 2,00,000/-** (Rupees Two Lakhs only) in favour of the DDO, MoES, payable at New Delhi **as Earnest Money Deposit (EMD)** along with original tender document for this work. EMD will be returned to the unsuccessful tenderers after award of the contract to the successful tenderer. No interest shall be payable by Ministry on EMD.

In place of bid Security (EMD), the firms can submit a declaration **as per Annexure X** that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract or to submit a performance security before the deadline defined in the request for bids documents, they will be suspended for the period of 2 years from being eligible to submit bids for contract with this Ministry.

**Forfeiture of EMD**

The EMD shall be forfeited:

a) If the bidder withdraws his bid during the period of bid validity.
b) In the case of successful bidder, if he fails to furnish the required Performance Guarantee within the specified time limit.

Further, on award of the contract, a security deposit of an amount equivalent to 5% of the total annual contract value in the form of Bank Guarantee with a validity for a period more than two months over the expiry of contract period from Commercial Bank shall be deposited with Ministry as Contract Performance Guarantee which shall be refunded after two months from the date of expiry/completion of the contract/contractual obligations. After depositing the amount of the security deposit, the EMD amount would be released to successful tenderer. In the event of the contractor failing to comply with any provision of the contract the Contract Performance Guarantee shall stand forfeited.

5. The complete tender is to be submitted online only containing the following documents (Scanned Copies) :-

5.1 TECHNICAL– BID :-

(a) The tender document in original including the unfilled PRICE-BID proforma (ANNEXURE - VII) duly signed and stamped as a token of acceptance, of the Terms & Conditions of the Tender

(b) Documents as mentioned in pre-qualification conditions at 2.2, 2.3 and 2.4 including self-attested copies of Registration Certificate, PAN/TIN No., Service Tax No., experience certificates of carrying out similar nature of work, latest ITCC certificate, balance sheets/audited statements of account or any other relevant document to prove the annual turnover as per pre-qualification condition.

(c) A crossed demand Draft of Rs. 2,00,000/- (Rs. Two Lakh Only) in favour of the DDO, MoES, payable at NEW DELHI, from any commercial Bank, as Earnest Money Deposit (EMD).

(d) The Original EMD of Rs. 2,00,000/- instruments (such as Demand Draft, Bankers’ Cheque, FDR, Bank Guarantee) should be deposited with the General Section of the Ministry latest by the last date and time of bid submission. No EMD instruments and Tender Fee instruments will be accepted after the last date & time for submission of the Bid and this Ministry shall not consider any request in this connection on account of various reasons like postal delay or courier delay etc.

(e) Scanned copies of EMD and Tender Fee shall also be uploaded with the Technical Bid. These documents should match with their physical form which are to be submitted in original to this Ministry before last date & time for submission of the Bids.

(f) The firm will put page number and authorized signature on each page (both side) compulsorily and in absence of it, the bids will be rejected.
5.2 PRICE - BID:-

The Duly Filled PRICE-BID as per pro-forma given in the tender document at ANNEXURE - VIII shall be submitted separately Online. Conditional price bid shall be summarily rejected.

5.3 Submission of Bids:-

The Bid relating to “FOR OPERATION AND COMPREHENSIVE ANNUAL MAINTENANCE OF CARRIER MAKE SCREW CHILLER PLANT ALONG WITH ITS ASSOCIATED LOW SIDE EQUIPMENT AT PRITHVI BHAVAN, LODI ROAD, NEW DELHI ” is to be submitted Online only.

6. Clarification of Bids:-

6.1 Bidders may seek any clarifications from Ministry on their written request regarding the tender document.

6.2 During evaluation of bids Ministry may, at its own discretion ask the bidder(s) for clarification of their bid.

7. Opening of Bids:-

7.1 The TECHNICAL-BID (online) shall be opened first as mentioned in the tender notice in which the tenderers or their representative can participate. The PRICE-BID (Online) will be opened only of those tenderers whose TECHNICAL-BID is found to be in order. Such technically qualified tenderers shall be intimated through E-Mail/Speed Post about date and time for opening of price bid.

7.2 Successful firm/agency/contractor will be intimated and the contract agreement will be entered into initially for a period of one year. The preparation of the contract agreement with proper seal and signature etc. would be done by the tenderer in consultation with Ministry.

7.3 Foreclosure of contract due to abandonment or reduction in scope of work - If at any time after acceptance of the tender, the Ministry can decide to abandon or reduce the scope of the works for any reason whatsoever and hence not require the whole or any part of the works to be carried out, and in that case this Ministry shall give notice in writing to that effect to the contractor and the contractor shall act accordingly in the matter. The contractor shall have no claim to any payment of compensation or otherwise whatsoever, on account of any profit or advantage which he might have derived from the execution of the works in full but which he did not derive in consequence of the foreclosure of the whole or part of the works.

7.4 Subletting - The subletting of the contract is not permitted.

7.5 The firm is also required to submit the price breakup of manpower and other major works as mentioned in the tender along with price-bid.

(The minimum wages should be followed for respective manpower).

8. Right to accept any tender and to reject any or all tenders:-
The Ministry reserves the right to accept or reject any quotation, and or to annul the bidding process and or reject all quotations at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for Ministry’s action.

9. **Payment:**

9.1 The Contractor will submit quarterly Pre Receipt (affixing the Revenue Stamp) bills duly supported with necessary check list, log sheets etc. along with the proof of payment of salary to the deployed manpower, deposit of ESI, PF and Goods & Service Tax (if applicable). Ministry will make payment to the contractor after receipt of the bills.

9.2. If the checklist, log sheets and instructions of the Ministry do not shows proper compliance of works to be done by the contractor as per schedule, Ministry will make suitable deduction from the contractor’s bills. If the contractor fails to maintain the operation and comprehensive maintenance of services as per contract, in such event Ministry will deduct actual cost incurred on this work plus 5% extra for departmental service charges.

9.3 In case of short deployment of manpower as given in the contract Ministry will make suitable deduction from the bills based on minimum wages as applicable.

9.4 The contractor shall be responsible for proper maintenance of decorum, punctuality, discipline and work output. The personnel so deployed should be in a proper neat & clean well-dressed uniform. Providing of uniform etc. to deployed staff shall be the responsibility of the contractor.

9.5 Levy/Taxes payable by contractor - Sales Tax/ GST or any other tax on materials in respect of this contract shall be payable by the contractor and Ministry shall not entertain any claim whatsoever in this respect.

10. **Applicable Law:**

10.1 The contract shall be interpreted in accordance with the Laws of the Union of India. Contractor shall be solely responsible for compliance of all labor laws, payment of fair wages/ salaries and allowances to his personnel that might become applicable under any new act, law or order of Government of State / Centre. Ministry shall have no liability whatsoever in any manner. The Contractor has to show the proof of payment of fair wages to his workers as and when asked for the same by Ministry.

10.2 Minimum wages Act to be complied with - The contractor shall comply with all the provisions of the Minimum Wages Act, 1948, and Contract Labor (Regulation and Abolition) Act, 1970, amended from time to time and rules framed hereunder and other labor laws affecting contract labor that may be brought into force from time to time.

11. **Resolution of Dispute:**

All disputes arising out of this contract shall be referred to the sole arbitration of a person nominated by the Ministry, and his decision /award shall be final and binding on both parties. The Arbitration shall be governed under the Indian Arbitration Act 1996 or any
statutory modifications or re-enactment thereof and rules made there under and for the
time being in force shall apply to the arbitration proceeding under this contract.

12. **Force Majeure**:-

12.1 Notwithstanding the provisions stated above, the service provider shall not be liable for
forfeiture of its performance security, penalty or termination for default, if and to the
extent that, its delay in performance or other failure to perform its obligations under the
contract is the result of an event of force majeure.

12.2 For purposes of this clause, “Force Majeure” means an event beyond the control of the
supplier and not involving the contractor/service provider’s fault or negligence and not
foreseeable. Such events may include, but are not limited to, acts of the service
provider either in its sovereign or contractual capacity, wars or revolutions, fires, floods,
epidemics, quarantine restrictions and freight embargoes.

12.3 If a Force Majeure situation arises, the contractor/ service provider shall promptly notify
the Ministry in writing of such conditions and the cause thereof. Unless otherwise
directed by the employer in writing, the service provider shall continue to perform its
obligations under the contract as far as is reasonably practical and shall seek all
reasonable alternative means for performance not prevented by the force Majeure event.

13. **General**:-

The Ministry of Earth Sciences is situated at Prithvi Bhavan, IMD Campus, Lodi Road, New
Delhi. The existing HVAC System is of Carrier Make, model No. 30HXC190AH and is around
7 years Old. It consists of 3 Chiller plant (02 working and 01 standby) namely HK 2423, 2424
and 2425, 3 primary pumps, 3 condenser pump, 3 cooling tower and 2 secondary pumps.
Along with this machinery it has 14 Air Handling Unit (AHU), 05 CHUs and 01 fresh Air outlet.

The Power Supply to Prithvi Bhavan is provided from NDMC. Incoming power supply
has been taken to the HT Switch gear room through underground buried 800 KVA cables.
Voltage of 800 KVA supply is step-down through 1000 KVA indoor type two transformers.
There is a provision of in plant generation of power through Diesel Generating set to meet the
requirement due to non-availability of grid power.

The bidders are requested to visit the HVAC Plant from 20.02.2020 to 28.02.2020 at 10.00
hrs. to 17.00 hrs and physically verify the existing conditions of the Carrier Make Plant before
quoting the rates.

14. **Terms and Conditions of Agreement**:-

14.1 The work of operation and comprehensive annual maintenance of carrier make screw
chiller plant along with its associated low side equipment at Prithvi bhavan, Lodhi road,
new Delhi will be initially awarded for a period of one year and extendable upto 2 years
more subject to finding satisfactory services with the mutual consent of the Ministry and
the contractor at the discretion of the competent authority.
14.2 The work shall be done as per standard specification of Bureau of Indian Standards, other National /International Standards, IE rules and statutory requirement of Govt. of India as may be applicable at the work site from time-to-time.

14.3 All parts of the specification shall be read in conjunction with each other. In case where requirements given in different parts differ, the most stringent shall govern.

14.4 Any additional work/equipment or technical requirement not mentioned in the scope of work but required to make the system operative shall be deemed to be included in the offer.

14.5 The bidder shall provide all necessary manpower, tools and tackles, consumables, transport, instruments etc. required to carry out work as per this document/direction of supervising personnel of Ministry.

14.6 All the manpower deployed will work as per the schedule mentioned in para 2.6. Manpower deployed in shifts shall not leave unless manpower for next shift arrives to relieve them. Further, manpower of previous shift shall continue the duty of next shift in case manpower for the next shift either does not report or any other alternative arrangement is not made. In all these cases overtime shall not be paid by MoES.

14.7 The bidder is liable to perform all the work mentioned at “Scope of Work” in the tender document.

15.0 Scope of Work:-

The scope of work/ services to be provided by the bidder shall be inclusive of the following but not limited to: -

15.1 Daily Check

I. Wherever applicable, operators shall register operating status of the system, condenser chilled water temperature and pressures at the inlet and outlet of heat exchangers, voltage and current on hourly basis during operating hours, in log sheets.

II. Keeping all equipment externally cleaned.

III. Checking water level and float valve operations in Cooling tower make up water & expansion tank and checking of compressor oil level where ever applicable.

IV. Checking all the rotating machines for smoothness of drive, vibration and noise level.

V. Checking of starter’s panels/electrical panels for smooth operation.

VI. Check the refrigerant leakage in the chiller if any and intimating maintenance team.

15.2 Monthly Check

I. Follow the daily checks.

II. Oiling and greasing of the moving part of the unit.

III. Clean and check electrical panels.

IV. Check cooling tower sump leakage and intimating maintenance team of the contractor.

V. Check and clean filter if required.

15.3 Quarterly Check

I. Follow the daily/monthly checks.

II. Oiling and greasing of the moving part of the unit.
III. Cooling tower sump cleaning.
IV. Test all controlling and safety of the unit.
V. Check and adjust cooling tower fan blade and spray nozzle

15.4 Value added services to be rendered by the contractor

The contractor will also have to carry out some useful value added services:

I. The contractor will submit the Monthly Report incorporating the details regarding complaint summary, preventive maintenance details, work done during the month, areas of the concern, AMC management, breakdown till date, modification and upgrade required, material/spares provided in advance.

II. The contractor will submit the Quarterly Report incorporating all above data in quarterly basis and detail of event for next quarter.

III. The contractor will submit the Annual Report having consolidated data for entire year incorporating spares consumption, complaint/breakdown analysis, maintenance work analysis and recommendation for repairs/modification/upgrade.

Scope of Work – Maintenance of Chiller & Low Side Equipment

15.5 QUARTERLY INSPECTION (Preventive Maintenance) 04 TIMES IN A YEAR:

1. To visit & check the operating parameters of the chillers every quarter.
2. To review the previous months operating log records and alarm history.
3. To inspect the unit for any unusual vibration, noise etc.
4. To carry out the descaling of the condenser coils to a maximum of once in a year, if required.
5. To check for a sign of refrigerant leakage with the system pressure only and rectifying the same.
6. To check the proper functioning of microprocessor and take control test.
7. To check the flow switch for proper functioning.
8. To check the antifreeze and carrying out the setting of the same.
9. To check the LP/HP cut out switches and to replace the same, if found defective.
10. To clean the electrical panel of the chiller every quarter with air blower.
11. To check the water flow across the cooler/condenser by checking the pressure drop across the shell.

B. ANNUAL SHUTDOWN INSPECTION: (All spares/consumables to be provided by Contractor)

1. To replace oil filters, as & when required during the contract period.
2. To inspect the oil quality (by color and operating parameters) and replacing the same, if required.
3. To operate the machines and adjust the controls for the optimum operation.
4. To clean all the contractors during the annual/quarterly visit.
5. To check the operation of the expansion valves, once a year.
C. SPECIALLY INCLUDED:

1. To attend to the complaints as and when called for.

2. The following items are to be included in Comprehensive AMC:
   a) Spare Parts, Consumables Oil, Filter, Belts, Chemical Nitrogen Gas etc.
   b) Supply/Cleaning/replacements of Cooling tower fills
   c) Supply/replacement of pressure gauges, thermometers, cocks, syphons etc.
   d) Supply & replacement of cooling coil of AHU.
   e) Rewinding of motors
   f) Repair/replacement of cooler, condenser, compressor, pumps, cooling tower, AHU as whole.

3. To keep various spare parts as mentioned below in Store in advance required for the chillers:

16. Commencement of the Contract:-

   This contract will come into force for a period of 1 year initially, after signing an agreement between the two parties. But it can be terminated by giving 1 month notice without assigning any reason by the Ministry.

17. Termination of the Contract:-

   This contract may be terminated on any one of the following contingencies: -

   (a) By giving one month notice by the Department due to:

   i) The contractor not performing his duties properly.
   ii) For committing breach of contract of any of other terms & conditions of the agreement or assigning the contract or any part thereof or benefit or interest therein or hereunder by the contractor to any third party for subletting whole or part of the contract to any third party.

   Yours faithfully

   Director (Admin)
Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: https://eprocure.gov.in/eprocure/app.

REGISTRATION

1. Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in/eprocure/app) by clicking on the link “Online Bidder Enrollment” on the CPP Portal which is free of charge.
2. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
3. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
4. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificated with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g.Sify/TCS/nCode/eMudhra etc.), with their profile.
5. Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to other which may lead to misuse.
6. Bidder than logs on to the site through the secured long-in by entering their user ID/password and the password of the DSC/ e-Token.

SEARCHING FOR TENDER DOCUMENTS

1. There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
2. Once the bidders have selected the tenders they are interested in, they may download the requirement documents/ tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS/e-mail in case there is any corrigendum issued to the tender document.
3. The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/help from the Helpdesk.
PREPARATION OF BIDS
1. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
2. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents, including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
3. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender documents/schedule and generally, they can be in PDF/XLS/RAR/DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
4. To avoid the time and effort required in uploading the same set of standard document which are required to be submitted as part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS
1. Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
2. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender documents.
3. Bidder has to select the payment option as “offline” to pay the tender fee/EMD as applicable and enter details of the instrument.
4. Bidder should prepare the IMD as per the instructions specified in the tender documents. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in their tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
5. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has given as a standard BoQ format with the tender documents, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it only online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
6. The server time (which is displayed on the bidder’s dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7. All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

9. Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

10. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS
1. Any queries relating to the tender documents and the terms and conditions contained therein should be addressed to the Tender inviting Authority for a tender or the relevant contract person indicated in the tender.

2. Any queries relating to the process of online bid submission or queries relating to CCP Portal in general may be directed to the 24×7 CPP Portal Helpdesk. The contact number for the helpdesk is 180030702232.
TENDER ACCEPTANCE LETTER

To,
Director (General Administration)
Ministry of Earth Sciences
Prithvi Bhawan
Lodhi Road, New Delhi-110003

Sub: Acceptance of Terms & Conditions of Tender


Name of Tender/Work: OPERATION AND COMPREHENSIVE ANNUAL MAINTENANCE OF CARRIER MAKE SCREW CHILLER PLANT ALONG WITH ITS ASSOCIATED LOW SIDE EQUIPMENT AT PRITHVI BHAVAN, LODI ROAD, NEW DELHI

Dear Sir,

1. I/We have downloaded/ obtained the tender document(s) for the above mentioned ‘Tender/Work’ from the web site(s) namely www.moes.gov.in or central Public Procurement Portal of Govt. of India i.e eprocure.gov.in as per your advertisement, given in the above mentioned website(s).

2. I/We hereby certify that I/ we have read the entire terms and conditions of the tender documents from page No. 1 to 19 (including all documents like annexure(s), schedule(s) etc. which form part of the contract agreement and I/We shall abide by the terms /conditions/clauses contained therein.

3. The corrigendum(s) issued from time to time by your department / organization on the website too has also been taken into consideration, while submitting this acceptance letter.

4. I/ We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/ corrigendum(s) in its totality/entirety.

5. In case any provisions of this tender are found violated then your department/ organization shall without prejudice to any other right or remedy be at liberty to reject this tender/ bid including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully,
## Details of Annual Turn Over

<table>
<thead>
<tr>
<th>YEAR</th>
<th>ANNUAL TURNOVER AS PER AUDITED BALANCE SHEET (in Rupees)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016-2017</td>
<td></td>
</tr>
<tr>
<td>2017-2018</td>
<td></td>
</tr>
<tr>
<td>2018-2019*</td>
<td></td>
</tr>
<tr>
<td>Average Annual Turnover</td>
<td></td>
</tr>
</tbody>
</table>

### Note
- The above data is to be supported by Audited Balance Sheets.
- If not audited till the date of submission of tender, a certificate from the Chartered Accountant may be submitted, along with un-audited accounts.

Seal & Signature of Tenderer
(Name & Designation of the authorized signatory)
**DETAILS OF COMPLETED WORKS OF SIMILAR NATURE**  
(During last five years ending March 31\(^{st}\), 2019);

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Name of the contract</th>
<th>Name of the client</th>
<th>Brief Description of the contract</th>
<th>Date of Start</th>
<th>Date of completion as per contract</th>
<th>Date of actual completion</th>
<th>Value (Rs.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note :-** Please attach supporting documents for the above furnished information.

Seal & Signature of Tenderer  
(Name & Designation of the authorized signatory)
### Details of the Latest Authorization from M/s Carrier

<table>
<thead>
<tr>
<th>Type of Work in which registered</th>
<th>Amount for which eligible to work</th>
<th>Date of Registration</th>
<th>Validity period</th>
<th>Whether registration</th>
</tr>
</thead>
</table>

**Note**: Please attach supporting documents for the above furnished information.

Seal & Signature of Tenderer  
(Name & Designation of the authorized signatory)
## Details of Personnel Capabilities

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Name &amp; Address of the Employee</th>
<th>Technical Qualifications</th>
<th>Post Held</th>
<th>Date of Employment</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Seal & Signature of Tenderer  
(Name & Designation of the authorized signatory)
ANNEXURE – VII

PROFORMA FOR PERFORMANCE BANK GUARANTEE
(On stamp paper of appropriate value from any Nationalized Bank)

To,

Ministry of Earth Sciences,
Prithvi Bhavan, IMD Campus,
Lodi Road,
New Delhi – 110 003

Dear Sir,

In consideration of Ministry of Earth Sciences (hereinafter called as the Employer which expression shall include his successor and assigns) having awarded to …………………………
……………………………………  (hereinafter referred to as the said Contractor or Contractor’ which expression shall wherever the subject of context so permits include its successors and assigns) a contract No. …………………. In terms inter alias, of the MoES’s Letter No. ………………… dated. ………………… and the General Conditions of Contract and upon the condition of the contractor’s furnishing security for the performance of the contractor’s obligations and discharge of the contractor’s liability under in connection with the said contract up to a sum of Rs…………………. (Rupees………………………. Only) amounting to 10 % (Ten) percent of the total contract value.

1. We. ……………………………………………………………. (herein after called “The Bank which expression shall include its successors and assigns) hereby jointly and severally undertake to guarantee the payment to The Employer in rupees forthwith on demand in writing and without protest or demur or any and all moneys anywise payable by the contractor to The Employer under in respect of or in connection with the side contract inclusive of all The Employer’s losses and damages and costs, (inclusive between attorney and client) charges and expenses and other moneys anywise payable in respect of the above to this guarantee up to an aggregate limit of Rs. …………………. (Rupees…………………………………….only).

2. We …………………………………………………………….. Bank further agree that The Employer shall be sole judge of and as to whether the said contractor has committed any breach or breaches of any of the terms and conditions of the said contract and the extent of loss, damage, cost, charges and expenses caused to or suffered by or that may be caused to or suffered by The Employer on account there of and the decisions of The Employer that the said Contractor has committed such breach or breaches and as to the amount or amounts of loss, damage, costs, charges and expenses caused to or suffered by The Employer from time to time shall be final and binding on us.

3. The Employer shall be at liberty without reference to the bank and without affecting the full liability of the bank hereunder to take any other security in respect of the Contractor’s obligations and liabilities hereunder or to vary the contract or the work to be done there
under vis-à-vis the Contractor or to grant time or indulgence to the Contractor or to reduce or to increase or otherwise vary the prices of the total contract value or to release or to forbear from enforcement of all or any of the security and/or any other security (ies) now or hereafter held by the Employer and no such dealing (s) reduction (s) increase (s) or other indulgence (s) or arrangements with the Contractor or release or forbearance whatsoever shall absolve the Bank of the fail liability to The Employer hereunder or prejudice the rights of The Employer against the Bank.

4. This guarantee shall not be determined or affected by the liquidation or winding up, dissolution, or change of constitution or insolvency of the Contractor but shall in all respect and for all purposes be binding and operative until payment of all monies payable to The Employer in terms thereof.

5. The bank hereby waives all rights at any time inconsistent with the terms of this guarantee and the obligations of the bank in terms hereof shall not be anywise affected or suspended by reason of any dispute or dispute having been raised by the Contractor stopping or preventing or purporting to stop or prevent any payment by the bank to The Employer in terms hereof.

6. The amount started in any notice of demand addressed by the Employer to the bank as liable to be paid to the Employer by the Contractor or as suffered or incurred by The Employer on account of any losses or damages of cost, costs, charges and or expenses shall be conclusive evidence of the amount so liable to be paid to The Employer of suffered or incurred by The Employer as the case may be and shall be payable by the bank to The Employer in terms hereof.

7. This guarantee shall be a continuing guarantee and shall remain valid and irrevocable for all claims of the Employer and liabilities of the contractor arising up to and until midnight of………………………………………………………………

8. This guarantee shall be addition to any other guarantee or security whatsoever that The Employer may now or at any time anywise may have in relation to the contractor’s obligations/ or liabilities under and/or in connection with the said contract, and The Employer shall have full authority to have recourse to or enforce this security in preference to any other guarantee or security which The Employer may have or obtain and no forbearance on the part of The Employer in enforcing or requiring enforcement of any other security shall have the effect or releasing the Bank from its full liability hereunder.

9. It shall not be necessary for the Employer to proceed against the said Contractor before proceeding against the Bank and the Guarantee herein contained shall be enforceable against the bank notwithstanding that any security which the Employer may have obtained or obtain from the contractor shall at the time when proceedings are taken against the said bank hereunder be outstanding or unrealized.

10. We the said Bank undertake not to revoke this guarantee during its currency except with the consent of the Employer in writing and agree that any change in the constitution of the said contractor or the said Bank shall not discharge our liability hereunder.

11. We. ..................................................the said Bank further that we shall pay forthwith the amount stated in the notice of demand notwithstanding any dispute/difference pending
between the parties before the arbitrator and/ or that any dispute is being referred to arbitration.

12. Notwithstanding anything contained herein above, our liability under this guarantee shall be restricted to Rs. .................. (Rupees..................................................) and this guarantee shall remain in force till ...........................................and unless a claim is made on us within 3 months from that date, that is before ........................................ all the claims under this guarantee shall be forfeited and we shall be relieved of and discharged from our liabilities thereunder.

Dated ...........day of ..........2019.

For and on behalf of Bank.

Issued Under Seal
## PRICE-OFFER FOR “OPERATION AND COMPREHENSIVE ANNUAL MAINTENANCE OF CARRIER MAKE SCREW CHILLER PLANT ALONG WITH ITS ASSOCIATED LOW SIDE EQUIPMENT AT PRITHVI BHAVAN, LODI ROAD, NEW DELHI”, INCLUSIVE OF ALL TAXES & DUTIES ETC, AS PER AFORESAID TENDER DOCUMENT.

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Description of Work</th>
<th>Amount (in Rupees)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Charges for Annual Comprehensive Annual maintenance (CAMC) of Carrier Make Screw Chiller Plant (Model 30 HXC190AH Sl. No. HK2423, HK2424 &amp; HK 2425) along with its associated low side equipment of 570 TR at Prithvi Bhawan, Lodi Road, New Delhi</td>
<td>Rs. ______________</td>
</tr>
<tr>
<td>2.</td>
<td>Annual Charges along with breakup for providing manpower as mentioned in Clause No. 2.6</td>
<td>Rs. ______________</td>
</tr>
<tr>
<td>3.</td>
<td>Charges including all taxes and levies except Goods &amp; Service Tax</td>
<td>Rs. ______________</td>
</tr>
<tr>
<td>4.</td>
<td>Goods &amp; Service Tax @------%</td>
<td>Rs. ______________</td>
</tr>
<tr>
<td>5.</td>
<td>TOTAL</td>
<td>Rs. ______________</td>
</tr>
</tbody>
</table>

The total amount (Rupees in figures).............................................................................per year.

The total amount (Rs in words)......................................................................................per year.

**Note :-**

1. The quoted prices/rates are valid for 120 days from the due date of opening of the tender.

2. The tender not fulfilling the minimum wages criteria shall be rejected.

3. The contract period will be initially one-year period unless prematurely closed. The contract can be extended for a further period of 2 years based on satisfactory performance of the contractor and on mutual agreed terms and conditions.
4. It may here be noted specifically that the **discretion to award the work** i.e. Operation & Comprehensive maintenance contract will **VEST ENTIRELY AT THE DISCRETION OF Ministry** and the Bidder will have no say whatsoever in the matter.

5. In this contract all Routine working consumables like Cleaning cloth, PVC Tape, fuses & cable joint kits of various ratings, and Blower & Tools & tackles etc. will be deemed to be covered under the charges as quoted above and will be supplied by the contractor.

6. Ministry has the authority to periodically appoint Technical Auditor or some other agency to evaluate the maintenance work done by the contractor and recommendations made thereof for compliance in letter and spirit. This is primarily to ensure that the reliability of the system is not compromised with due to lack of Maintenance.

Seal & Signature of Tenderer  
(Name & Designation of the authorized signatory)
LETTER OF APPLICATION

[NOTE: This Letter of Application is to be given on the letter head paper of the Applicant including full postal address, telephone no., fax no., and E-mail address]

To,
The Director
Ministry of Earth Sciences
Prithvi Bhavan, IMD Campus,
New Delhi – 110 003

Sir,

1. Being duly authorized to represent and act on behalf of ............................................................ (hereinafter referred to as "the Applicant"). and having reviewed and fully understood all the Pre-qualification information provided, the undersigned hereby apply for the following scope of work:

“OPERATION AND COMPREHENSIVE ANNUAL MAINTENANCE OF CARRIER MAKE SCREW CHILLER PLANT ALONG WITH ITS ASSOCIATED LOW SIDE EQUIPMENT AT PRITHVI BHAVAN, LODI ROAD, NEW DELHI”

2. Attached to this letter are copies or original documents defining:

(a) the Applicant's legal status:

(b) the principle place of business; and

(c) the place of incorporation (for applicants who are corporations) or the place of registration and the nationality of the owners (for applicants who are partnerships or individually-owned firms).

3. Your office and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the statements, documents and information submitted in connection with this application, and to seek clarification from our bankers and clients regarding any financial and technical aspects. This Letter of Application will also serve as authorization to any individual or authorized representative or any institution referred to in the supporting information, to provide such information deemed necessary and requested by yourselves to verify statements, and information provided in this application, or with regard to the resources, experience, and competence of the Applicant.

4. Your office and its authorized representatives may contact the following persons for further information.
5. This application is made in the full understanding that:
   (a) Bids by pre-qualified applicants will be subject to verification of all information submitted for Pre-qualification at the time of bidding:
   (b) Your office reserves the right to:
       Amend the scope and value of the contract/bid. In such event, bids will only be called from pre-qualified bidders who meet the revised requirements and reject or accept any application, cancel the Pre-qualification process, and reject all application without assigning any reason thereof; and
   (c) Your office shall not be liable for any such action and shall be under no obligation to inform the Applicant.

6. Appended to this application, we give details of the participation of each party including capital contribution and profit/loss agreements, to the joint venture or association. We also specify the financial commitment in terms of the percentage of the value of the contract, and the responsibilities for execution of the contract.

7. The undersigned declare that statements made and the information provided in the duly completed application are complete, true, and correct in every detail.

Signed

Name

For and on behalf of

GENERAL INFORMATION:

All individual firms applying for tender are requested to complete the information in this form. Information to be provided for all owners or applicants who are partnerships or individually-owned firms.

1. Name of firm:

2. Head office address:
3. Registered office address:

4. Telephone: | Contact:

5. Fax: | E-mail:

6. Place of incorporation/Registration No. | Year of incorporation / registration

### STRUCTURE AND ORGANIZATION

1. The applicant is
   (a) an individual
   (b) a proprietary firm
   (c) a firm in partnership
   (d) a Limited Company or Corporation.

2. Attach the Organization Chart showing the structure of the organization, including the names of the Heads and position of officers.

3. Have you ever left the work awarded to you incomplete: (If so, give name of project and reasons for not completing the work.)

   Seal & Signature of Tenderer
   (Name & Designation of the authorized signatory)
ANNEXURE - X

BID SECURING DECLARATION FORMAT

To,

The Director,
Ministry of Earth Sciences
Prithvi Bhawan, Lodhi Road
New Delhi - 110003

Subject: Bid Securing Declaration Format towards tender enquiry
No……………………………

Dear Sir,

On behalf of .........................................................., we hereby submit a bid securing declaration accepting that if we withdraw or modify our Bids during the period of validity, or if we are awarded the contract and we fail to sign the contract, or to submit a performance security before the deadline defined in the bid document, we can be suspended for a period of two years from being eligible to submit Bids for contracts with this Ministry.

You’re sincerely,

For M/s __________________

Signature

Company seal

Name: ___________________
Designation: ______________
Date: ___________________
Declaration of not blacklisted /not involved in any major litigation

Declaration Letter on Official Letterhead stating the following:

i) We are not involved in any major litigation that may have an impact of affecting or compromising the delivery of Services as required under this tender.

ii) We are not black-listed by any Central/State Government/ Public Sector Undertaking in India.

(Signature of the Authorized Person)
With Name, Date & Designation and Seal
<table>
<thead>
<tr>
<th>S. No.</th>
<th>Details</th>
<th>If submitted put a tick mark or N.A. if not applicable; Also include other information (if any)</th>
<th>Page No. of the Technical Bid Submitted by the Bidder</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Name of the Firm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Address of the Firm; whether office is in Delhi/ or adjoining municipalities of Noida, Gurgaon &amp; Faridabad</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Type of Firm whether Proprietor/Partnership/Private Ltd./Public Ltd./ Cooperative/PSU</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>PAN No.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>TIN No.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>GST No.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>EPF Registration No.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>ESIC Registration No.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Details of latest authorization from M/s Carrier as per Annexure V</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Registration of Company under Company Act</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>Annual Turnover of the firm for the last three years</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2016-2017</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2017-2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2018-2019</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>ITR/Audited Balance Sheet/P&amp;L A/c Sheet for the last three years</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2016-2017</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2017-2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2018-2019</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Experience in the relevant field during the last three years</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2016-2017</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2017-2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td>S. No.</td>
<td>Details</td>
<td>If submitted put a tick mark or N.A. if not applicable; Also include other information (if any)</td>
<td>Page No. of the Technical Bid Submitted by the Bidder</td>
</tr>
<tr>
<td>-------</td>
<td>--------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>14</td>
<td>Documentary evidences in O&amp;M of Carrier Make HVAC System such as work order, Satisfactory Job, Job Completion Certificate etc. as per Annexure IV</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>No. of workforce (personnel capabilities) as per Annexure VI</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Earnest Money Details or Bid Securing Declaration as per Annexure X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>Tender Acceptance Letter as per Annexure II</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>Declaration of not blacklisted /not involved in any major litigation as per Annexure XI</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>